

Urgent care video visits are here!

See a health care provider from the comfort of your home.

Urgent care video visits using your Asante MyChart mobile app are available for non-emergency and minor medical issues including:

- Mild asthma
- Seasonal allergies
- Cough, sinus infection
- Urinary tract infection (only available for females 13 years and older)
- Flu-like symptoms such as nausea, diarrhea and vomiting, without abdominal pain
- Pink eye
- Minor skin problems such as rashes or insect bites
- Sore throat or mouth sores

What you need:

An active Asante MyChart account. If you do not have one, call **(541) 789-3602** or email mychart@asante.org to request an activation code.

Download the MyChart mobile app onto your mobile device.

You must use a mobile Android or Apple device with a camera and microphone to connect.

To schedule an appointment:

- ▶ Log into your Asante MyChart account
- ▶ Click “Urgent Care Video Visit Now”
- ▶ Answer a few questions
- ▶ Click “Put me in line”
- ▶ Click “eCheck-in”

Eligibility:

Video visits are for ages 5 and older.

Five to 14 years old: A parent (or guardian) logs into the parent’s Asante MyChart account. Click on the icon with the child’s name. The parent must have proxy* access to the child’s account.

Fifteen years and older: Minors must schedule the video visit themselves using their Asante MyChart account.

*Proxy grants you access to your child’s MyChart.

