

# COVID-19 Guide for the MyChart Mobile App

### **Can I See My COVID-19 Health Record in MyChart?**

Yes! You can see your COVID-19 vaccine details and test results.

### **How Can I Access My COVID-19 Health Record in MyChart?**

It can be seen on the MyChart website and the MyChart mobile app. Download the MyChart mobile app from your app store.

### **How Can I Share My COVID-19 Vaccine Record?**

You can download your COVID-19 vaccine record. You can also see COVID-19 QR codes. These QR codes relate to your COVID-19 vaccine record and test results. These can be scanned at in-person events like concerts and airports. This can replace a paper COVID-19 vaccine card.

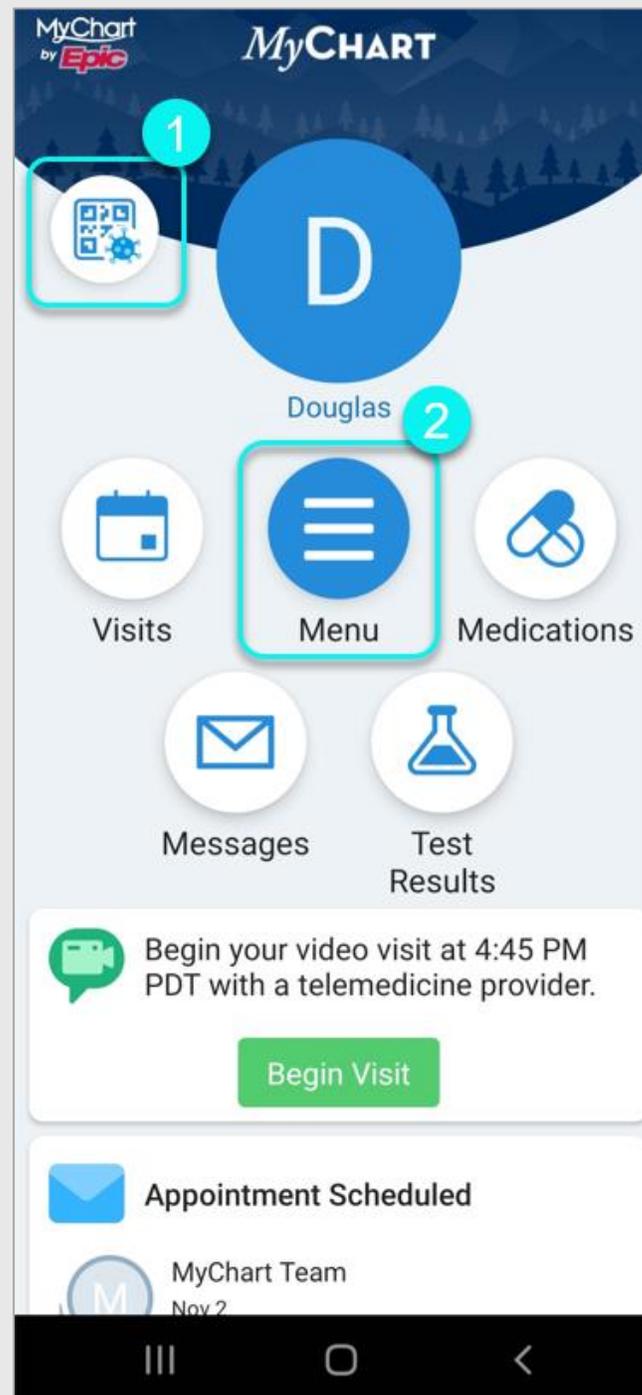
*See below for easy step-by-step instructions!*

After logging in to your MyChart account, you are taken to the home screen.

There are two ways to access your COVID-19 vaccine details.

Option 1: Click the **COVID-19** icon

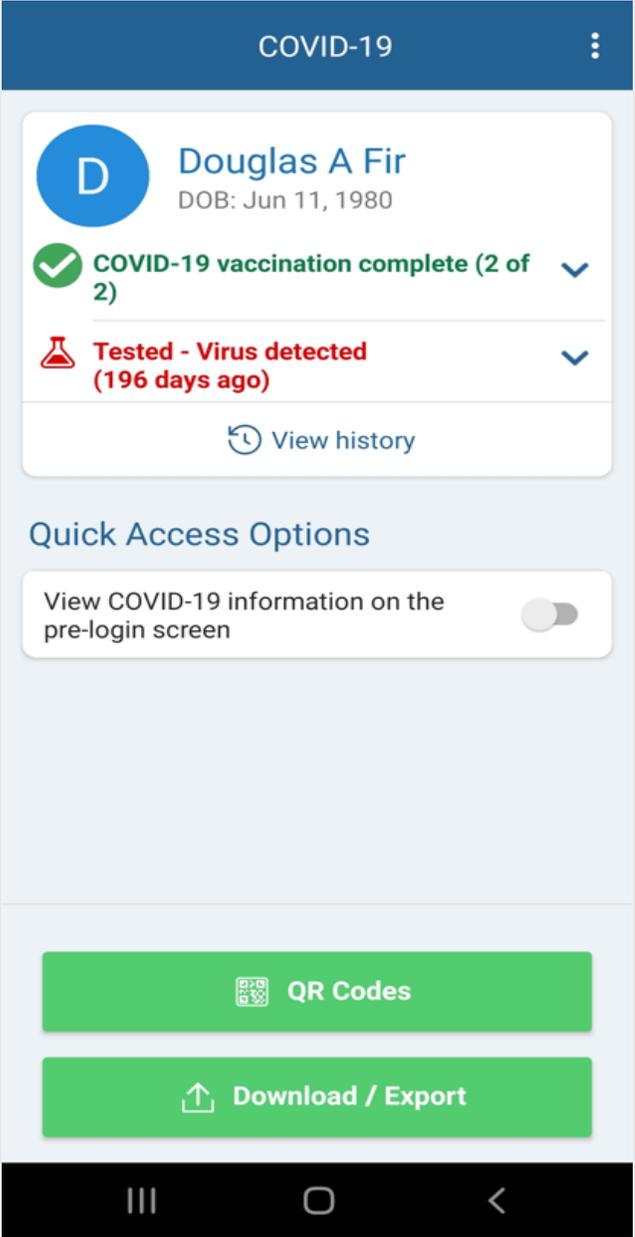
Option 2: Click the **Menu** icon



### Option 1

Option 1: This takes you directly to the COVID-19 page.

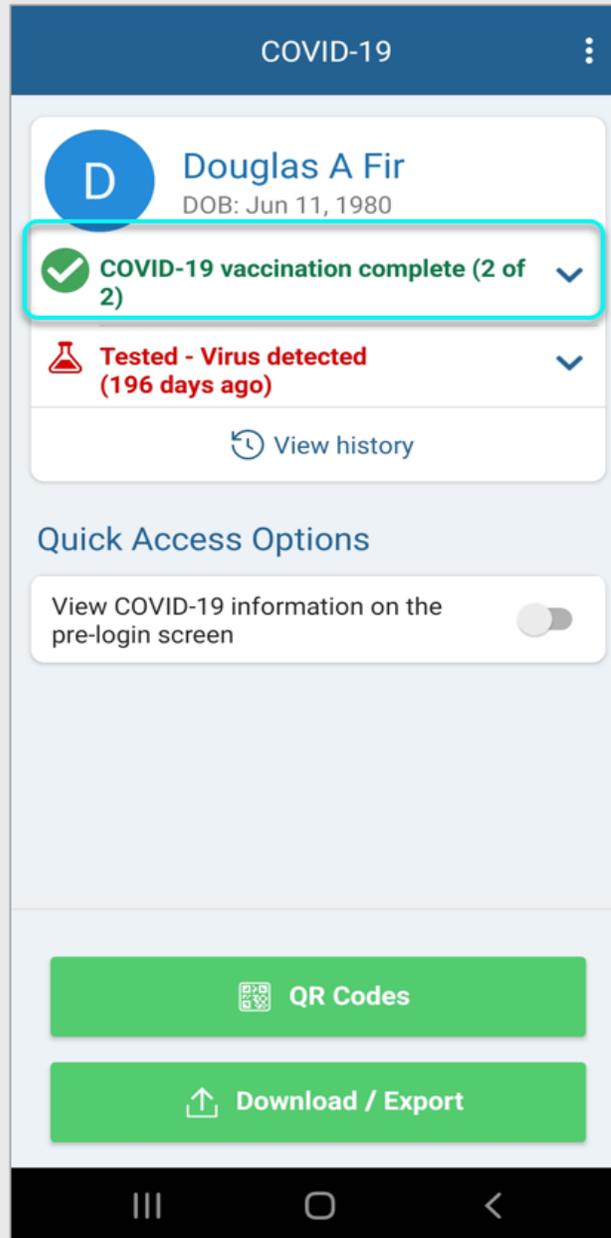
Option 2: Tap the **COVID-19** button to be taken to the COVID-19 page.



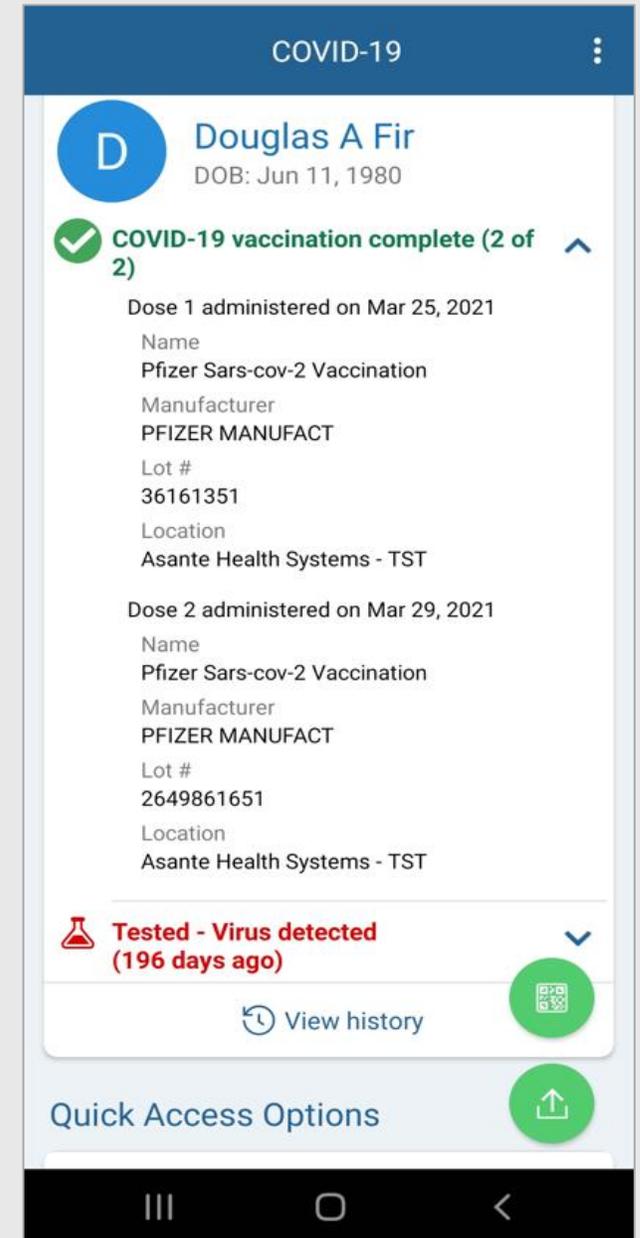
### Option 2



Tap the circled button to see your COVID-19 vaccine details. This will only be available if your provider has your COVID-19 vaccine record.



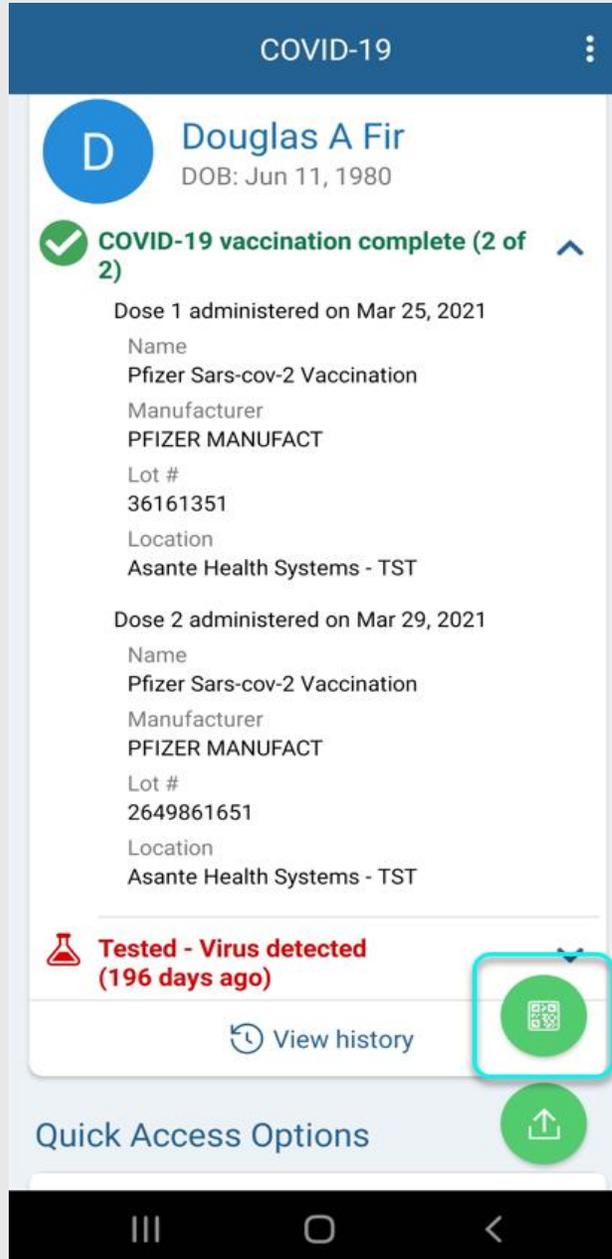
## Vaccine Details Example



## QR Code Button



Tap the **QR code** button. Your QR codes will appear on the screen. The first is for your COVID-19 vaccine details. The second is for your recent COVID-19 test results.



COVID-19

**D** Douglas A Fir  
DOB: Jun 11, 1980

✓ COVID-19 vaccination complete (2 of 2)

Dose 1 administered on Mar 25, 2021

Name  
Pfizer Sars-cov-2 Vaccination  
Manufacturer  
PFIZER MANUFACT  
Lot #  
36161351  
Location  
Asante Health Systems - TST

Dose 2 administered on Mar 29, 2021

Name  
Pfizer Sars-cov-2 Vaccination  
Manufacturer  
PFIZER MANUFACT  
Lot #  
2649861651  
Location  
Asante Health Systems - TST

🧪 **Tested - Virus detected**  
(196 days ago)

🕒 View history

Quick Access Options



COVID-19

**D** Douglas A Fir

Scan these QR codes at participating locations to share your COVID-19 information.

✓ COVID-19 vaccination complete (2 of 2)



MyChart by Epic

🧪 **Tested - Virus detected**  
(196 days ago)

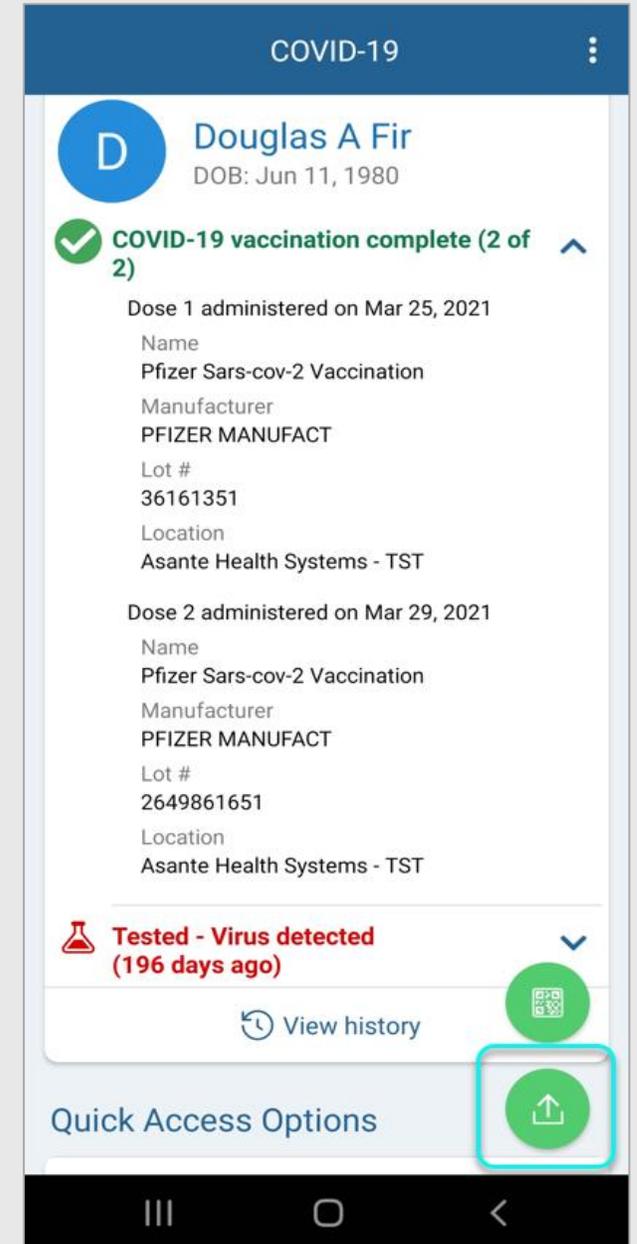


## Download/Export button



Tap the green **Download/Export** button to download a copy of your COVID-19 record. You can save it on your computer or print it.

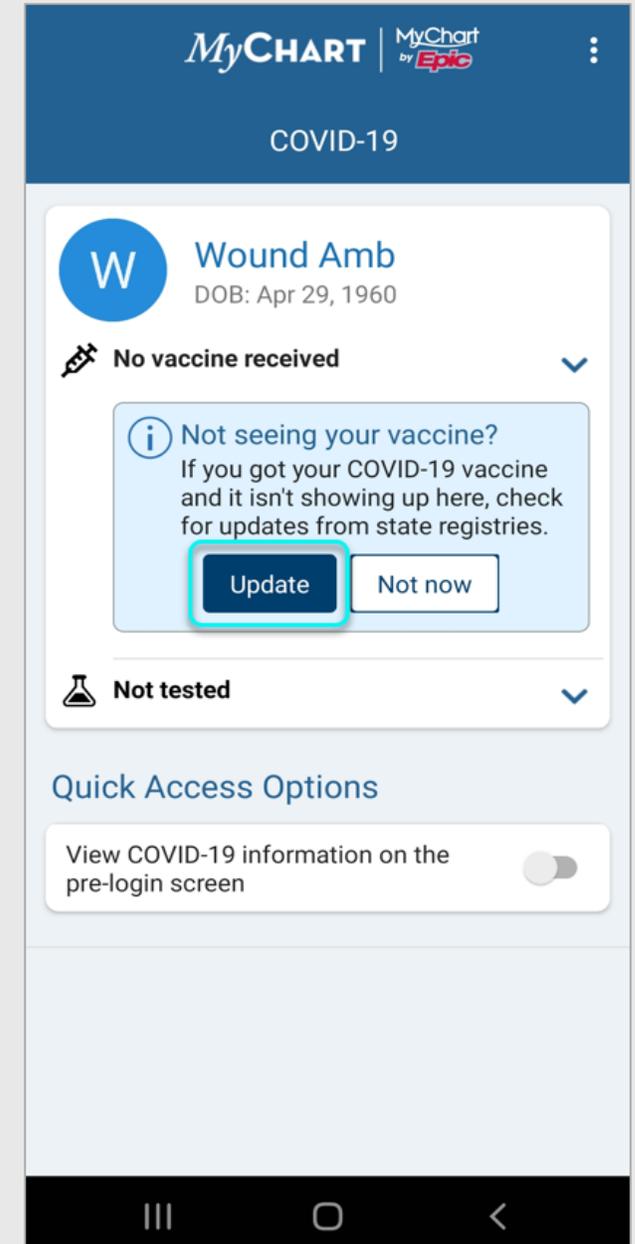
You can also export it to a Health Wallet. To use a Health Wallet, you will need to download a Health Wallet app. Download it to your computer or mobile device.



## What do I do if my COVID-19 Vaccine Information is not Showing in MyChart?

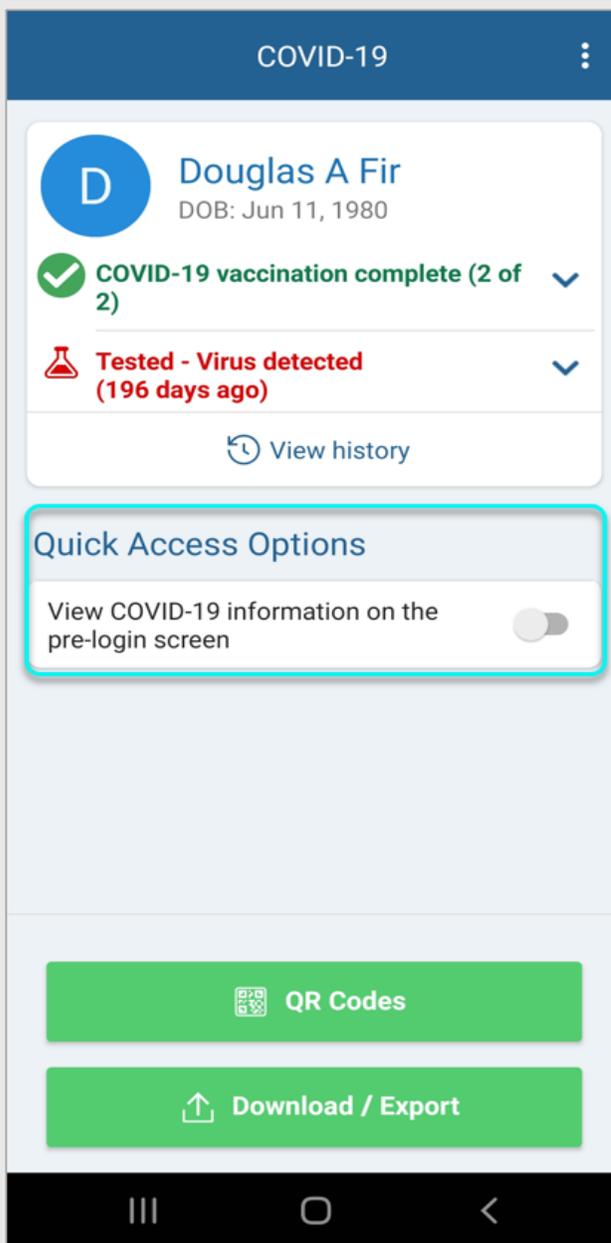
Your COVID-19 vaccine record may not show if you received your vaccine outside of Oregon. If you received it outside of Oregon, your provider will need to update your chart. After that happens, you will see your record in MyChart.

It's possible that you received your vaccine in Oregon but don't see your record. If this happens, tap the **Update** button. This may pull your COVID-19 vaccine record in to MyChart if available.

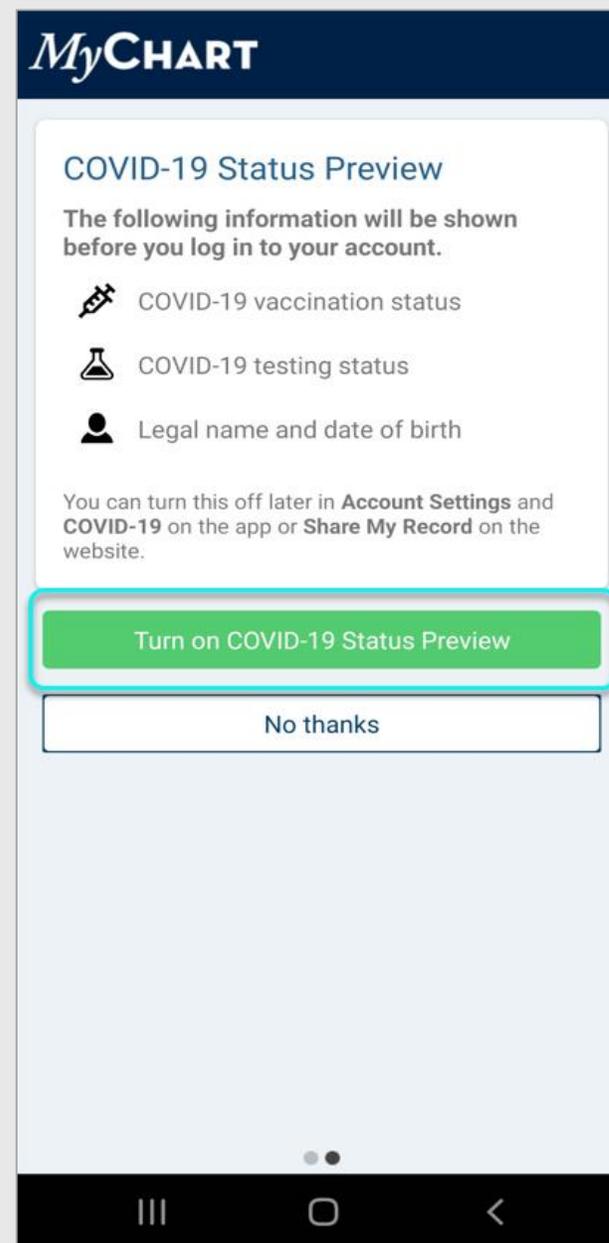


## Quick Access to QR Codes or Vaccine Details

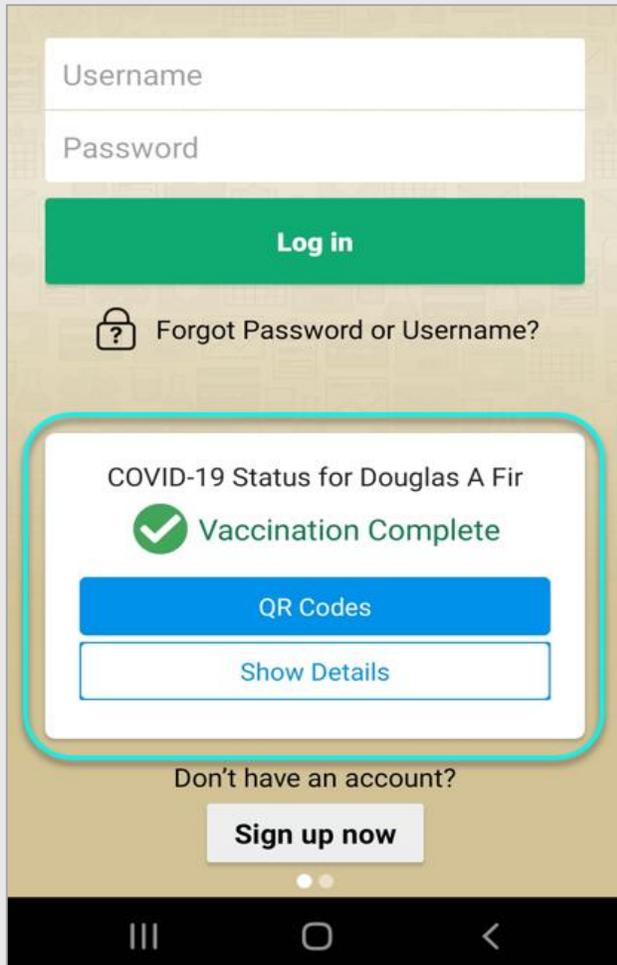
You can access your QR codes or vaccine details without logging in to MyChart. To do this, tap the **toggle button** under **Quick Access Options**.



## Tap the Turn on COVID-19 Status Preview button



Go to the login page in the MyChart mobile app. Click one of the buttons below to access your COVID-19 record without logging in.



Quick Access will ONLY allow one patient's information to show at a time.

If you try to use it for another person, you will get the following message:

